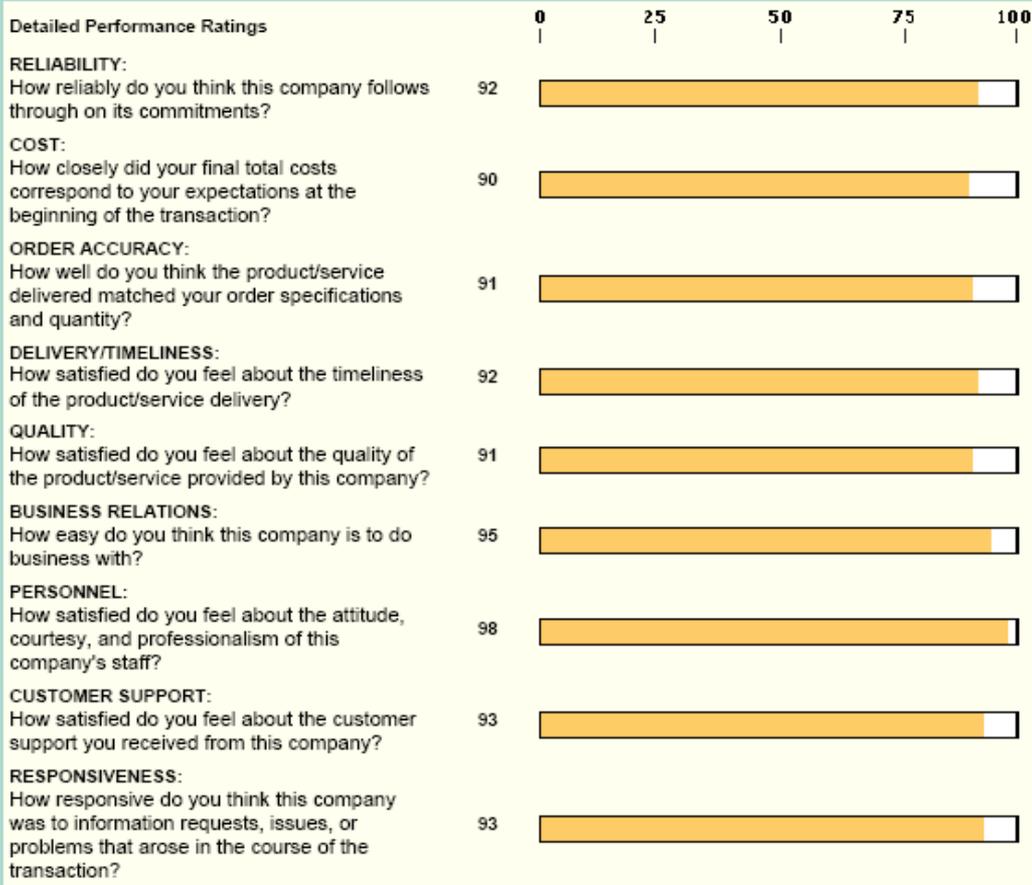


# Customer Feedback from Dun & Bradstreet Open Ratings

## 2. SUPPLIER PERFORMANCE RATINGS

Open Ratings calculates supplier performance scores using a sophisticated algorithm that takes into account the amount of information available on a supplier, the recency of the information, and the accuracy of the raters. Ratings range from 0 to 100, however, this is not a percentile score.



### Reliability

*"Jason Roberts LLC has met every deadline committed to. They have not let me down once."*

### Quality

*"The quality of the services delivered by Jason Roberts LLC is second to none. I'm extremely pleased with the quality of the work produced. They have exceeded my expectations."*

### Personnel

*"The Jason Roberts team is professional and committed to my business needs. They have consistently gone above and beyond to achieve our goals."*

### Responsiveness

*"The entire organization has always been highly responsive to our needs. They delivered their services providing exactly what we needed. I consider Jason Roberts to be our trusted advisor."*

### Customer support

*"I have received only the best support as a customer of Jason Roberts. They have exceeded my expectations again and again."*

### Business relationship

*"It is effortless from my perspective to do business with Jason Roberts LLC."*

### Cost

*"They have delivered our solution on-time and on budget. I find the overall value to be exceptional"*